

CREDIT BASED SIXTH SEMESTER B.A. DEGREE EXAMINATION
APRIL 2014
SECRETARIAL PRACTICE – VII
Travel & Tourism

Time: 3 Hrs

Max. Marks: 80

Instructions to candidates:

1. Answer all the questions strictly observing the internal choice provided.
 2. Write your Register Number on the question paper only in the space provided.
 3. Do not scribble or make any kind of markings on the Question Paper.
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SECTION – A

1. A) State True or False: 5x1=5

- a. Short term ticket does not include 3 hours City Travel Card ()
- b. Tour guides are not employed by the organization ()
- c. Package Tour includes tour and travel components ()
- d. One of the aspects of Tourism industry is not constantly meeting new people ()
- e. Being a tour guide is often physically demanding ()

B) Fill in the blanks: 5x1=5

- a. Accommodation with only breakfast is a ____ plan.
- b. A ____ is a travel document that serves as proof of nationality.
- c. ____ visa is required to work in a country.
- d. A ____ is a document provided by an airline check in for giving permission to the passengers.
- e. Tourism is the first and foremost ____ industry.

SECTION – B

2. Answer any TEN in a word or a sentence: 10x2=20

- a. Define Special fare.
- b. What is domestic Airline Accommodation?
- c. Expand VISA.
- d. Define tourism.
- e. Who is a tour guide?
- f. What is meant by open ticket?
- g. What is meant by check-in in Lodging?
- h. What is European plan?

- i. What is Platform ticket?
- j. What etiquette does a tourist guide need?
- k. What is meant by a Passport?
- l. What is meant by baggage limit?

SECTION – C

- 3. Answer any FOUR of the following:** **4x5=20**
- a. Draft an itinerary for two days from Mangalore to Mysore.
 - b. Explain the concept of three litter city codes.
 - c. Write a note on Health care for travelers.
 - d. Mention the documents that to be carried by a traveler for an international Travel.
 - e. Explain the employment potential for the tourism industry.

SECTION – D

- 4. Answer any THREE of the following:** **3x10=30**
- a. What points to be borne in mind while planning an itinerary? Explain with example.
 - b. Mention briefly the different types of Accommodation products.
 - c. Briefly explain the role of travel industry professional.
 - d. Describe the different types of tours with their components.
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CREDIT BASED SIXTH SEMESTER B.A. DEGREE EXAMINATION

APRIL 2015

SECRETARIAL PRACTICE – VII

Travel & Tourism

Time: 3 Hrs

Max. Marks: 80

Instructions to candidates:

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SECTION – A

1. A) Fill in the blanks:

5x1=5

- a. International Airport in Bangalore is _____
- b. _____ and _____ are regarded as travel documents fit for international travel.
- c. Tourism is the first and foremost _____ Industry.
- d. A _____ tour includes tour and travel components.
- e. Packaged tours are organized by _____

B. Match the following.

5x1=5

- | | |
|-------------------------|----------------------|
| a. Inclusive tour | 1. Jaipur |
| b. Business class | 2. Passenger's Proof |
| c. Interpersonal skills | 3. Well planned tour |
| d. Hawa Mahal | 4. Economy Tickets |
| e. Boarding pass | 5. Expensive tickets |
| | 6. Customer care |

SECTION – B

2. Answer any TEN in a word or a sentence:

10x2=20

- a. Define Normal fare.
- b. What is meant by check-out?
- c. Who are tour operators?
- d. What is an itinerary?
- e. Define Tourism.
- f. What is International Airline Accommodation?

- g. What is VISA?
- h. What is Tatkal ticket?
- i. What is meant by baggage limit?
- j. Define Escorted tour.
- k. Expand IATA.
- l. Define Traveller's Cheque.

SECTION – C

- 3. Answer any FOUR of the following:** **4x5=20**
- a. Explain the various tour Components.
 - b. Draft an itinerary for two days from Mangalore to Bangalore.
 - c. Briefly explain the role and functions of a travel industry professional.
 - d. What are the duties of a tour guide?
 - e. Write the employment potentials of tourism industry.

SECTION – D

- 4. Answer any THREE of the following:** **3x10=30**
- a. Explain the interpersonal skills required in Customer Care.
 - b. Explain the types of accommodation a traveler can avail.
 - c. Mention the documents required for an international tour.
 - d. What are the major constituents of tourism industry.

CREDIT BASED SIXTH SEMESTER B.A. DEGREE EXAMINATION**APRIL 2016****SECRETARIAL PRACTICE****Paper – VII: Travel & Tourism****Time: 3 Hrs****Max. Marks: 80****Instructions: Answer all questions strictly following the choice provided****SECTION – A****1. A) Fill in the blanks:****5x1=5**

1. Accommodation with breakfast and meals is a _____ plan.
2. VISA means _____
3. A _____ is issued to passengers before boarding a flight.
4. _____ is a place where steamers halt.
5. International Airport in Delhi is _____.

B) Match the following:**5x1=5**

- | | |
|------------------------|---|
| a. Hub | 1. Number of Passengers |
| b. Complimentary offer | 2. Stamp of approval record |
| c. Voucher | 3. Central connecting point for aircraft |
| d. Client list | 4. No charge is made for services offered |
| e. Visa | 5. Confirmation slip |
| | 6. Check-Out |

SECTION – B**2. Answer any TEN of the following.****10x2=20**

- a. What is meant by sight seeing tour?
- b. Expand IATA.
- c. What is meant by connecting flight?
- d. Define Inclusive tour.
- e. What is meant by modified American Plan?
- f. Explain the term "Tariff".
- g. What is meant by Escorted tour?
- h. What is meant by Destination Point?
- i. Define terminal.
- j. What is meant by check-in?
- k. Who is a tour guide?
- l. What is meant by waiting list?

SECTION – C

Answer any FOUR of the following:

4x5=20

3. Draft an itinerary for two days from Mangalore to Mysore.
4. What are the Health care precautions to be taken by travelers before travelling?
5. What are the duties and responsibilities of tour operators?
6. Explain the interpersonal skills required in customer care.
7. Mention any ten types of Accommodation.

SECTION – D

Answer any THREE of the following:

3x10=30

8. Explain the various travel documents required while travelling abroad? Mention the types of visa.
9. Explain briefly the 5 A's essential for a successful destination. Explain any 5 types of accommodation.
10. What are the modern technologies followed in travel industry? Explain.
11. State and explain the major constituents of tourism industry.
