CREDIT BASED SIXTH SEMESTER B.A. DEGREE EXAMINATION APRIL 2012

POYCEOLOGY

PAPER VII – ORGANISATIONAL BEHAVIOUR

Time: 3 Hrs Max. Marks: 70

I. Answer any FIVE of the following.

5x2=10

- 1. Define Organisational Behaviour.
- 2. Mention the qualities of a leader.
- 3. Define Morale.
- 4. What is Employee Counselling?
- 5. Define Leadership.
- 6. Define Motivation.
- 7. What is Job Satisfaction?

II. Answer any FOUR of the following in not more than a page each. 4x5=20

- 1. Describe the scope of Organisational Behaviour.
- 2. Explain Equity Theory.
- 3. Bring out the difference between Democratic and Laissez Faire leadership style.
- 4. Describe the sources of stress.
- 5. Explain the determinants of job satisfaction.

III. Answer any FOUR of the following in not more than three pages each. 4x10

- 1. Describe the various fundamental concepts of organisational behaviour.
- 2. Discuss the techniques of leadership effectiveness.
- 3. Compare and analyse Maslow's hierarchy of needs and Herzberg's two factor theory.
- 4. Define stress and explain organisation coping strategies.
- 5. Briefly describe the various approaches to the study of organisational behav

| PSY 601 | Reg. No |
|---------|-----------|
| 101001 | 1105 1101 |

CREDIT BASED SIXTH SEMESTER B.A DEGREE EXAMINATION APRIL 2013

POYCEOLOGY – VII Organisational Behaviour

Time: 3 Hrs Max. Marks: 80

I. Answer any SIX of the following.

 $6 \times 2 = 12$

- 1. Define Organisational Behaviour
- 2. Authoritarian Leader
- 3. Skill Building
- 4. Define Morale
- 5. Effects of Job Satisfaction
- 6. Motivational Incentives
- 7. Differentiate between organisational and personal stress.

II. Answer any FOUR of the following is not more than a page.

 $4 \times 5 = 20$

- 1. Explain the fundamental concepts of Organisational Behaviour.
- 2. Bring out the difference between Behavioural and Situational Approach to Leadership.
- 3. Discuss Maslow's Hierarchy of Needs.
- 4. Explain the various ways of measuring Job Satisfaction.
- 5. Elaborate on Employee Counselling.

III. Answer any FOUR of the following in not more than three pages each. $4 \times 12 = 48$

- 1. Explain the scope and importance of Organisational Behaviour.
- 2. Explain the Organisational Behaviour Models.
- 3. Describe Democratic, Laissez Faire and Managerial Grid Styles of Leadership.
- 4. What is Motivation? Explain Herzberg's Two Factor Theory of Motivation.
- 5. Discuss the various Stress Management Strategies.

| PSY 601.1 | Reg. | No |
|---|------|----|
| • | | |

CREDIT BASED SIXTH SEMESTER B.A. DEGREE EXAMINATION APRIL 2014

PSYCHOLOGY - VII

Organisational Behaviour

Time: 3 Hrs Max. Marks: 80

I. Answer any SIX of the following:

6X2=12

- 1. State the different approaches of studying Organizational Behavior.
- 2. Define Leadership.
- 3. What is Management?
- 4. Define Motivation.
- 5. What are Non-Financial incentives? State two examples.
- 6. What is organizational change?
- 7. What is resistance?

II. Answer any FOUR of the following in not more than a page each:

4X5=20

- 1. Discuss the need to study organizational behavior.
- 2. Distinguish between Authoritarian and Democratic leadership.
- 3. State Vroom's Expectancy Theory of Motivation.
- 4. Explain the effects of job satisfaction.
- 5. Total Quality Management as an evolutionary change. Discuss.

III. Answer any FOUR of the following in not more than three pages each: 4X12=48

- 1. Elucidate the Human Resource and productivity approaches of studying organizational behaviour.
- 2. Define Leadership. Explain the behavioural approaches to leadership.
- 3. Explain J. Stacy Adams Equity Theory of Motivation.
- 4. Discuss Maslow's Hierarchy of Needs.
- 5. Discuss the various reasons for organizational change.

| PSY 601.1 | Reg. | No |
|-----------|------|----|
| | | |

CREDIT BASED SIXTH SEMESTER B.A. DEGREE EXAMINATION APRIL 2015

PSYCHOLOGY - VII

Organisational Behaviour

Time: 3 Hrs Max. Marks: 80

I. Answer any SIX of the following:

6X2=12

- 1. Define Organisational Behaviour.
- 2. State the key elements of Organisational Behaviour
- 3. What is Management?
- 4. State two characteristics of Laissez Faire style of Leader.
- 5. What is Morale?
- 6. What is Self Actualization?
- 7. What is Resistance?

II. Answer any FOUR of the following in not more than a page each:

4X5=20

- 1. Discuss the scope of Organisational Behaviour
- 2. Explain the various Leadership Skills.
- 3. Discuss situational approach of Leadership.
- 4. Explain the Equity Theory of Motivation.
- 5. Elucidate the internal reasons for Organisational change.

III. Answer any FOUR of the following in not more than three pages each: 4X12=48

- 1. Explain the Human Resource and Productivity approaches of studying Organizational Behaviour.
- 2. Define Leadership. Discuss the various styles of leadership.
- 3. What are Motivational Incentives? Discuss the various Non financial Incentives.
- 4. Elucidate the determinants of Job Satisfaction.
- 5. Discuss organizational change as a process.

PSY 601.1 Reg. No.

CREDIT BASED SIXTH SMESTER B.A. DEGREE EXAMINATION APRIL 2016 PSYCHOLOGY

PSYCHOLOGY PAPER VII – ORGANIZATIONAL BEHAVIOUR

Time: 3 Hrs Max. Marks: 80

I. Answer any SIX of the following:

2X6=12

- 1. What is Human Dignity?
- 2. Laissez Faire Leadership.
- 3. State any 4 skills of effective Leadership.
- 4. What are financial incentives, state 2 examples?
- 5. State the different measurements of assessing job satisfaction.
- 6. Define Morale.
- 7. What is Revolutionary change.

II. Answer any FOUR of the following in not more than a page each:

4X5=20

- 1. Explain the key elements of Organisational behavior.
- 2. Discuss the techniques for leadership effectiveness.
- 3. Discuss the effects of Job satisfaction.
- 4. Explain organizational change as a process.
- 5. Discuss the internal reasons for Organisational change.

III. Answer any FOUR of the following in not more than three pages each:

12X4=48

- 1. Define O.B, Describe the nature and scope of O.B.
- 2. Explain the Models of O.B.
- 3. Discuss the different styles of Leadership.
- 4. Explain the various determinate of job satisfaction.
- 5. What is Organisational change, Discuss the group level obstacles & Individual-Level resistance to change.
